

## THREE RIVERS & WATFORD SHARED SERVICES JOINT COMMITTEE

Date of meeting: 13 January 2014

PART A

AGENDA ITEM

# 5

**Title:** MEASURES OF PERFORMANCE

**Report of:** Cathy Watson – Head of Human Resources  
Emma Tiernan / Allan Caton – ICT Client Managers  
Alan Power – Head of Finance  
Robert Della-Sala – Interim Head of Revenues and Benefits

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### 1. SUMMARY

1.1 This report gives performance information for the Quarter 3 of 2013/14.

### 2. RECOMMENDATIONS

2.1 That the Committee notes this report.

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For further information on this report please contact:

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#### Report approved by:

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### 3. **DETAILED PROPOSAL**

3.1 Measures of Performance for Quarter 3 of 2013/14 are attached at Appendix 1 (circulated separately).

3.2 Relevant officers will attend the meeting to answer questions.

### 4. **IMPLICATIONS**

#### 4.1 **Policy**

4.1.1 The recommendations in this report are within the policies of the Joint Committee, Three Rivers District Council and Watford Borough Council.

#### 4.2 **Financial**

4.2.1 There are no changes to the budget or the efficiency gains already agreed by the Joint Committee, Three Rivers District Council or Watford Borough Council as a result of this report.

#### 4.3 **Legal Issues** (Monitoring Officer)

4.3.1 There are no legal issues associated with this report.

#### 4.4 **Risk Management and Health & Safety**

4.4.1 There are no risks associated with the decision members are being asked to take (i.e. to note the report).

#### 4.5 **Equalities, Staffing, Accommodation, Community Safety, Sustainability & Environment, Communications & Website and Customer Services**

4.5.1 None specific.

### **Appendices**

Watford and Three Rivers Shared Services – Measures of Performance, Annual, Quarterly, Monthly – 2013/14 (Quarter 3: October – December) – to follow

### **Background Papers**

No papers were used in the preparation of this report.